

Health Team Members and People Sharing Teach-back Experiences in Varied Settings



The videos on the following pages depict a variety of health team members and people using the [10 Elements of Teach-back](#) in various settings. They can be used with individuals or groups to focus on particular roles, settings, or teach-back skills, and for education and training.

Supporting Resources

These resources describe health literacy-informed practices shown in the videos, including teach-back, plain language, and non-shaming open-ended questions, and working with interpreters.

- [10 Elements for Using Teach-back Effectively](#)
- [10 Elements for Using Teach-back Effectively – Detailed](#)
- [Using Teach-back in Practice for Different Professions or Settings: Lead-ins and Questions to Assist with Understanding](#)
- [Use Words to Show You Are Taking Responsibility for Being Clear](#)
- [Role-specific Teach-back and Open-ended Question Examples: Cardiology](#)
- [A Canadian Neurovascular Team Shares Profession-specific Examples for Using Teach-back and Non-shaming Open-ended Questions](#)
- [Working with Interpreters and Teach-back](#)

Video Examples of Health Team Members and People Using Teach-back in Various Settings

Physician

Pediatrician using teach-back and show-back with patient and parent with a new asthma inhaler

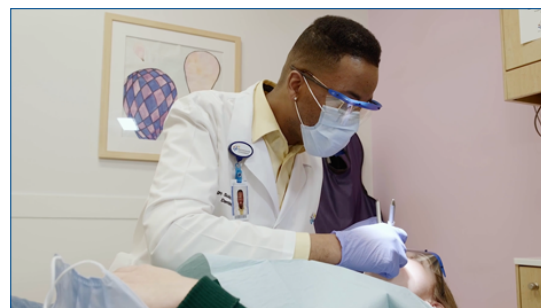


Internal Medicine physician using teach-back and show-back with Spanish-speaking patient and interpreter for asthma inhaler



Dentist

Dentist using teach-back during oral health examination



Dental Hygienist

Hygienist explaining HPV vaccine hand-out



Video Examples of Health Team Members and People Using Teach-back in Various Settings (continued)

Pharmacist

Pharmacist using teach-back with a family member picking up a prescription for her grandfather



Physical Therapist

Physical therapist using teach-back for patient exercises at a home health visit

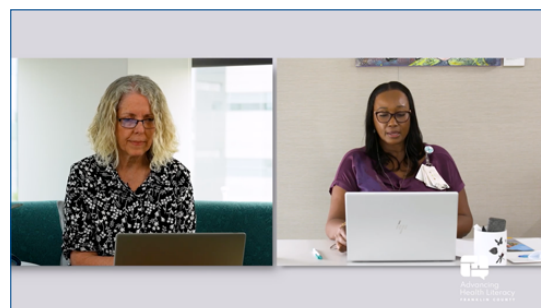
Watch how the home health physical therapist explains, asks for teach-back, re-explains, uses handouts, and re-asks for teach-back.



Clinical Social Worker

Clinical social worker using teach-back with grandparent about her granddaughter's diabetes care services during a telemedicine visit

Watch the Clinical Social Worker use health literacy-informed practices to ensure this grandmother understands what she needs to do for her granddaughter's diabetes care services during a telehealth appointment.



Video Examples of Health Team Members and People Using Teach-back in Various Settings (continued)

Community Health Worker

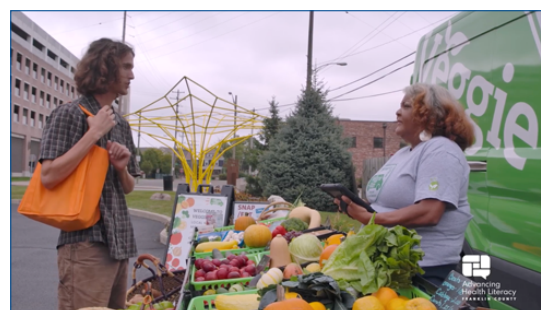
Community health worker using teach-back while explaining COVID vaccination

Observe the Community Health Worker use teach-back to make sure the family member can explain important information to her grandmother.



Mobile Produce Vendor

View the mobile produce vendor use teach-back with a shopper.



Any Time Anywhere

See how teach-back can be used with meeting attendees.

